

Rated 5 stars out of 5

by Ian gourlay - Posted on 12 June 2025

The Doctor was polite and professional, explaining all details patiently, I would definitely recommend her .

Visited June 2025

2. Review titledVery good practice



Rated 5 stars out of 5

by Anonymous - Posted on 12 June 2025

My appointment was on time and the nurse was very good explained everything to me that my blood test for my medication was changing to near my birthday now.

Visited June 2025

3. Review titledPoor Service



Rated 2 stars out of 5

by Anonymous - Posted on 19 June 2025

Waited 5 weeks to see first Doctor to be told he couldn't carry out the procedure, I was then told to make another appointment to see someone who could , another 5 weeks I waited then to be told that they didn't do this treatment anymore, why couldn't they have said something in the first place but never mind at least they gave me some exercises to do to smother the pain

4. Review titledGreat experience



Rated 5 stars out of 5

by Anonymous - Posted on 14 June 2025

My appointment was on time and friendly professional staff. Great surgery, never had any issues or problems anytime I have had to attend.

Visited June 2025

5. Review titledGreat doctor



Rated 5 stars out of 5

by Ann Marsh - Posted on 10 June 2025

We went to the surgery hoping that something could be done with my recent problems. I saw the female doctor, she listened, was very empathetic and gave advice and a prescription that has started to work

Visited June 2025

6. Review titledGreat Practice and very helpful



Rated 5 stars out of 5

by Sharon Dixon - Posted on 12 June 2025

Went this month. The doctor was very thorough asked lots of questions. Examined me and prescribed me medication.

7. Review titledVery Good Practice



Rated 5 stars out of 5

by Christopher Rudkin - Posted on 13 June 2025

Reception very welcoming, staff helpful if self check not running. Doctor knowledge and listened to me and explained what he recommend next.

Visited June 2025

8. Review titledMisinformed



Rated 4 stars out of 5

by Anonymous - Posted on 13 June 2025

When I rang to arrange the appointment, I asked the receptionist for an appointment whereby I could be seen/get prescription and treatment. I was informed that I would. Unfortunately the receptionist misinformed me which I was not happy about.

Visited June 2025

9. Review titledAverage so far.



Rated 3 stars out of 5

by Anonymous - Posted on 18 June 2025

I attended the surgery for a new patient assessment. I received no information beforehand about what this would involve. A blood test was requested on the day for liver function, kidney function, B12, and folate. I was allowed to say no to this, but I had no time to consider this before the appointment. The person was friendly and not pushy, but I was constantly interrupted when I spoke. Later when I checked the system, one entry appeared incorrect and another answered a question I was never asked. Overall, it was ok, but I feel uneasy about future treatment and communication with the surgery.

10. Review titledGreat practice



Rated 5 stars out of 5

by Anonymous - Posted on 12 June 2025

Got an appointment straight away, didn't have to wait in an exhausting queue to book appointment. Call queue was very clear where I was in the waiting line. Staff are so friendly and helpful. GP was very understanding and at no point made me feel I was wasting his time. Very different experience to other surgeries

1. Great doctor

Rated 5 stars out of 5

by Ann Marsh - Posted on 10 June 2025

We went to the surgery hoping that something could be done with my recent problems. I saw the female doctor, she listened, was very empathetic and gave advice and a prescription that has started to work

Visited June 2025

2. Review titledGood practice

Rated 4 stars out of 5

by Anonymous - Posted on 15 May 2025

My appointment was for 9.30 had to wait 45 minutes the doctor was running late because of an accident on the motorway the receptionist apologised to me about this.

Visited May 2025

3. Review titled Efficient Service

Rated 5 stars out of 5

by Patrick Rooney - Posted on 25 May 2025

I moved from Darton to Pogmoor last year & had to change Doctors- I applied on line to join the Woodland practice received a prompt reply & then organised a new patient revue shortly after. My appointment time was 10am & there was no delay & I was seen by a very professional & pleasant practice nurse. Overall a very efficient experience.

Visited May 2025

4. Review titledExcellent practise

Rated 5 stars out of 5

by Denise - Posted on 07 May 2025

Always accessible Always helpful polite and professional and practice is clean. I have breathing difficulties and this was a follow up appointment. The inhaler I was given has helped me do

much and the follow up confirmed this. next review is November. The nurse has been amazing and helped with diet too

Visited May 2025

5. Review titledVery Happy with the practice

Rated 5 stars out of 5

by Donald Parkinson - Posted on 03 May 2025

I am pleased with the way my knee injury is being dealt with by my physician. I have had an Xray, which is not conclusive to the problem with my knee. I have now been referred to Barnsley hospital to the skeletal department. For further investigation.

Visited May 2025

6. Review titledBrilliant practice

Rated 5 stars out of 5

by Anonymous - Posted on 24 May 2025

I have had several doctors but woodlands is far the best. Appointments are easy to obtain everyone at the practice are very nice and are very helpful. My recent visit was extremely efficient I got an appointment the same day and I saw two people who were very good and sorted me out

Visited May 2025

7. Review titledGood pracice

Rated 5 stars out of 5

by Auriol Richmond - Posted on 04 May 2025

My experience on the 1st May was good. It was punctual, efficient and everything was explained to me.

Visited May 2025

8. Review titledGood practice



Rated 5 stars out of 5

by Anonymous - Posted on 21 May 2025

I had an appointment yesterday for hrt review, I was seeing an anp, not a GP, I wasn't too long before I went in and as always she is very good. She is thorough and is getting me sorted hopefully.

Visited May 2025

9. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 16 May 2025

I feel like the drs really listen to my concerns regarding my son and took what I was saying seriously. Within 24 hrs a referral was made for a scan and an appointment was set.

Visited May 2025

10. Review titledGood Practice

Rated 5 stars out of 5

by Christopher Rudkin - Posted on 09 May 2025

Doctor very good and listened to me, answered and was very informative. Test results explained and possible ways forward discussed

Visited May 2025

1. Great practice

Rated 5 stars out of 5

by Susan Rooke - Posted on 18 May 2025

You can get a same day Doctors appointment, reception staff are friendly and nursing staff are lovely.

Visited May 2025

2. Review titled Efficient service



Rated 4 stars out of 5

by Philip Wright - Posted on 14 May 2025

Pleasant waiting room and appointment time was kept to. Polite and professional staff. The building was obviously clean and comfortable.

Visited May 2025

3. Review titledWelcoming and efficient



Rated 5 stars out of 5

by Anonymous - Posted on 09 May 2025

I was invited for an annual check, BP, weight and bloods. I was able to discuss what bloods were being taken and why. As a 77 year old I felt that I was being cared for and keeping me as healthy as possible was important.

Visited May 2025

4. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 02 May 2025

Very professional and efficient appointment. On time and felt very at ease with staff member.

Thank you 🕲

Visited May 2025

5. Review titledGood doctor

Rated 5 stars out of 5

by George Ambler - Posted on 16 May 2025

The doctor went out of his way to get to know me and learn how he could help, him felt very comforted explaining my problems to him.

Visited May 2025

6. Review titledWhy always 2 visits

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Rated 2 stars out of 5

by Anonymous - Posted on 22 May 2025

Every time you visit this practice you never see a professional doctor only a trainee who then either refers you or you have to make another appointment to see a professional doctor which will now extend my waiting time to 10 weeks of agony. Making a appointment in the surgery is embarrassing having to try and make a case that you need a doctor then for the receptionist to repeat your medical condition back to you at the top of their voice making sure everyone hears them Woodland Drive is a shambles of it's former self

Visited May 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

7. Review titledThorough gp



Rated 4 stars out of 5

by Darren Mallin - Posted on 23 May 2025

I requested a longer app due to several issues. This was not the case as the receptionist had failed to do this. On a positive note the GP did listen and made me two follow up appointments

Visited May 2025

8. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 17 May 2025

Very easy to get an appointment. Bright & clean premises Nice team , friendly & helpful Moved here from another local practice due to them never being able to offer an appointment. Glad I moved

Visited May 2025

9. Review titledGood



Rated 4 stars out of 5

by Thomas Lynch - Posted on 26 April 2025

Though the practice was good. Clean and the staff were pleasant. Found the experience to be good. Will stay at the practice.

Visited April 2025

10. Review titled'Great practic



Rated 5 stars out of 5

by Anonymous - Posted on 05 May 2025

I was offered and appointment the same day to have my ears looked at. The nurse who saw me was brilliant and really helped me feel at ease. I couldn't have been happier with it.

Visited April 2025

1. Appointment



Rated 2 stars out of 5

by Lynda douglas - Posted on 11 April 2025

I was advised by the doctor to book a double appointment so went to reception and this is what was said oh your looking at at least 5 weeks that's appalling but what really gets me is call back at 8am in the morning to book an appointment why do you not let people book these appointments when they clearly are some make no sense why

Visited April 2025

2. Review titledGreat Experience

Rated 5 stars out of 5

by Ruth Zoldan - Posted on 24 April 2025

The practice is really good and they always go above and beyond with their patients, my son has needed a couple of appointments over the last couple of months and they have got him an appointment in reasonable time

Visited April 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

3. Review titledGood service

Rated 5 stars out of 5

by Anonymous - Posted on 03 April 2025

Very clear consultation with Dr . On time and dealt with my problems. She has promised a further consultation in 6 to 8 weeks time, i assume this will be delivered in the practices usual professional manner.

Visited April 2025

4. Review titledGood practice

Rated 5 stars out of 5

by Angela Allemby - Posted on 29 April 2025

I was seen on time and the practitioner went through my medication and if I was coping ok with it. She also checked my BP and gave me a record sheet to see how much it was varying over the week. To be returned to her on completion for further consideration of BP medication. I was very pleased with her efforts and explanations

Visited April 2025

5. Review titledPractice nurse

Rated 5 stars out of 5

by Lesley Barron - Posted on 09 April 2025

Seen on a few occasions, I attended yesterday for my staples removed after having gastric surgery two weeks ago, she is always friendly. I was very nervous at having this procedures but she explained everything in detail and was gentle and reassuring.

Visited April 2025

6. Review titledExcellent information and listening

Rated 5 stars out of 5

by Anonymous - Posted on 04 April 2025

Visited nurse who spent time going through all the information in detail, answered my questions. Came away feeling calm, listened to and fully informed.

Visited April 2025

7. Review titledNurse practioner very thorough

Rated 5 stars out of 5

by The honest lady - Posted on 12 April 2025

I went for a double appointment yesterday and I saw a lovely nurse who's one of the nurse practitioners. The nurse apologised for running abit late, but that didn't bother me as I still was able to have the allocated double appt as I had a few things to discuss. One of the nurse practitioners checked me out very thoroughly and was very understanding and empathic. I've been with this practice for approx 5 years and I can honestly say that it's much improved especially over the last 2 years. All the gps, nurses, receptionists are helpful, understanding and listen. Most of the time, (if you ring up early enough) you can get an appointment. Woodland Drive Surgery is a modern, fresh, roomy and well organised practice and to be honest, it isn't very often the GP, or nurses are running behind time and nobody is perfect, sometimes these things can't be helped. What I also like about this GPs is that it is local and it has a handy pharmacy next door to the practice. The staff and pharmacist are all lovely too.

Visited April 2025

8. Review titledPrompt conclusion

Rated 5 stars out of 5

by Anonymous - Posted on 17 April 2025

I got a swift appointment with the Medical Associate and they were able to sort things out after discussion with the GP. I'm happy with the practice and would recommend it to anyone.

Visited April 2025

9. Review titledGreat Practice

Rated 5 stars out of 5

by Duane Burns - Posted on 18 April 2025

Just an all round great practice. Seems well managed and effortless, short wait time in a clean and comfortable area and the Nurse i saw is a credit to the service

Visited April 2025

10. Review titledExcellent service

Rated 5 stars out of 5

by Anonymous - Posted on 09 April 2025

Smear test completed with ultimate respect, discreet and professional. The nurse here should do everyone's smear test in the whole country, people would not be scared or embarrassed as she is just brilliant from entering her surgery room until leaving the building. No embarrassment felt, no fear felt, just a kind, caring and put at ease throughout. Thank you for your kindness and support. Just outstanding work.

Visited April 2025

1. Really kind Physician Associate

Rated 5 stars out of 5

by Anonymous - Posted on 10 April 2025

The member of surgery staff that I saw was very kind and compassionate. She always makes an effort to make me feel involved in my care and works collaboratively with me to come up with a plan for my care going forward. I feel much better having spoken to her, and less anxious about visiting the surgery going forward.

Visited April 2025

2. Review titledQuick and Efficient

Rated 5 stars out of 5

by Michael Davis - Posted on 25 April 2025

The appointment started on time, which is always a good start. I was treated quickly and pleasantly by the staff member. It was a good service, and met all my expectations.

Visited April 2025

3. Review titledBrilliant Practice

Rated 5 stars out of 5

by stephen hall - Posted on 24 April 2025

Fantastic surgery, always able to book appointments even far enough in the future to work around my work life. Friendly efficient and caring. They keep you informed as to any delays. Yesterday I was there and they made me aware there might be a delay due to a medical emergency.

4. Review titledBlood pressure

Rated 5 stars out of 5

by Phillip - Posted on 01 May 2025

Excellent service the doctor was very polite and gave me excellent reasons on why my blood pressure was high and told me what medication I would be talking and how to monitor it.

Visited April 2025

5. Review titledVery caring

Rated 5 stars out of 5

by Anonymous - Posted on 01 May 2025

My GP is very caring and has a lot of time to get a full understanding of your problem , after listening carefully I was totally satisfied with is diagnosis and his advice and treatment

Visited April 2025

6. Review titledListened to my concerns

Rated 4 stars out of 5

by Anonymous - Posted on 27 April 2025

The doctor in question listened to me regarding my health concerns. He was understanding and demonstrated compassion..

Visited April 2025

7. Review titledFantastic practice and staff

Rated 5 stars out of 5

by Amy Lancaster - Posted on 30 April 2025

The nurse I saw on Monday was incredible. Fantastic at her job. Made me feel super comfortable. Would highly recommend the practice. No complaints since joining.

8. Review titledFantastic staff

Rated 5 stars out of 5

by Ellie Meynell - Posted on 09 April 2025

The PA that I saw was fantastic, she helped treat the muscle injury that I had and was extremely thorough in checking the painful shoulder area. The staff member then went on to check my ankle pain and diagnosed this also. She was brilliant in checking this with another staff member and I felt very confident that the issue would be addressed. Thank you

Visited April 2025

9. Review titledProfessional, Considerate and Helpful Consultation

Rated 5 stars out of 5

by Ian Fletcher - Posted on 01 May 2025

I attended on 30th April to see my GP, having received an appointment the same day. My GP was very attentive and patient as he listened to my symptoms and made notes. His advice was very reassuring, as were the results of the tests he carried out. I left feeling much better and clearly understood what further tests and follow ups were required. Thank to my GP and practice staff.

Visited April 2025

10. Review titledCaring and respectful staff

Rated 5 stars out of 5

by Anonymous - Posted on 10 April 2025

The staff member I saw was very caring and worked hard to make me feel comfortable. I was very well informed about the procedure I was given.

Visited April 2025

1. Great Practice

Rated 5 stars out of 5

by Anonymous - Posted on 19 April 2025

I am new to the practice and went for the new patient review. I get very anxious when at the doctors, however the nurse I saw made me feel so comfortable and at ease, I don't know why I was worrying.

Visited April 2025

2. Review titledGreat friendly practice

Rated 5 stars out of 5

by Mrs Joanne Hammond - Posted on 04 April 2025

This was my first visit as just transferred to this surgery and I was very impressed. The friendliness of the male receptionist was lovely made to feel at ease and the doctor was also lovely. We used to be with Huddersfield Road and they are shocking in comparison so glad we moved.

Visited April 2025

3. Review titledFriendly practice

Rated 4 stars out of 5

by Julian herbert - Posted on 29 April 2025

The lady that dealt with my problem was both friendly and helpful. She took time to make sure she fully understood my problem. I felt comfortable throughout my appointment

Visited April 2025

4. Review titledGood practice

Rated 4 stars out of 5

by Anonymous - Posted on 02 April 2025

My appointment was well carried out. All the procedures were done in double quick time. My blood pressure was taken without fuss and I had a pneumonia injection. My bloods were also done without pain. I can recommend the health care assistant who carried out all the procedures. She was very friendly and caring

Visited April 2025

5. Review titledour doctors are just perfect

Rated 5 stars out of 5

by Denise - Posted on 15 April 2025

The practice is helpful and professional from reception and throughout. It is clean and welcoming and all who work there are excellent. I went yesterday about breathing issues and had tests. We discussed in detail how I had been feeling and symptoms and agreed that inhaler may help. we talked about diet and weight too and I have second appointment in three weeks time to check how I am.

Visited April 2025

6. Review titledBrilliant GP's

Rated 5 stars out of 5

by Anonymous - Posted on 10 April 2025

The doctor i saw was brilliant. Friendly , professional and sympathetic to my issues. Also got an appointment the same day

Visited April 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

7. Review titledExcellent service

Rated 5 stars out of 5

by Tracey Green - Posted on 15 April 2025

I only rang in the morning and got an appointment in that afternoon. The doctor was very thorough and helpful.

Visited April 2025

8. Review titledGreat practice

Rated 5 stars out of 5

by Donna Wilkinson - Posted on 28 March 2025

Alway answer phone calls promptly can usually get an appointment when needed only on occasions have I been told that there isnon available. All staff are very friendly and do their best to help.

Visited March 2025

9. Review titledNew patient

Rated 5 stars out of 5

by Michael Fenna - Posted on 14 March 2025

Just moved to the practice and the dealings we have had so far has been really good. Premises clean and airy staff seem very friendly and helpful. I saw the practice nurse for a review, who was very pleasant.

Visited March 2025

10. Review titledDid not see a doctor



Rated 2 stars out of 5

by Gail Johnson - Posted on 15 March 2025

I asked to see a lady doctor because I wanted her to examine my breast I was hoping that I could get a mama gram. It is not the nurses but I booked a double appointment my god it takes so long to see a doctor and when you do they don't listen to a word you say because they are typing and not understanding anything you said

Visited March 2025

1. New patient - so far kind of happy



Rated 4 stars out of 5

by Mandy Bissell - Posted on 14 March 2025

All of the staff I have met so far have been lovely and helpful. Although I have only been registered within 24-48 hours, the gentleman on the desk had my prescription sorted for the next day. Prompt response to my query online, reply was a link to book an appointment, which I did, app was for just under two weeks time, but for something non-urgent that was not too bad. Appointment however was a little disappointing. Don't think my records were read before I went in as I was asked 'how can I help', but they had asked me to go in! We discussed my online query, don't feel 100% reassured by response, I also mentioned an ongoing problem which has been worsening since last year, no examination, problem seemed to be put down to hearing aids, though I said I hadn't worn them for over 3 months and the problem was still worsening,

and was present before I started wearing them, first ear infection November, got hearing aids in December, so to me not a hearing aid problem. So I left the Practice feeling no better off, have booked an appointment with audiology, who if it isn't a hearing aid problem won't be able to do anything but 'maybe' send me to ENT, so, no treatment or advice until hospital appointment. Having just recovered from three ear infections, not sure why my ears weren't even checked, so although it was a very pleasant consultation, not 100% happy with it. Working for the NHS I know that an ENT 'New' appointment will take around 6-12 months to get an appointment, and I'm not sure returning to the GP for help with the symptoms will be of benefit. This is such a shame, if I had left feedback a week ago it would have been 100% glowing as up-until now I really cannot complain about the service both myself and my husband (who has ongoing issues) have received.

Visited March 2025

2. Review titledGood Practice

Rated 5 stars out of 5

by Charles Pratt - Posted on 08 March 2025

The Doctor was very professional and qurtious. He answered all of my questions and concerns. I was seen very quickly and my appointment was on time.

Visited March 2025

3. Review titledAlways on time

Rated 5 stars out of 5

by Anonymous - Posted on 12 March 2025

visited yesterday and the booking was on time, the staff I spoke to were very pleasant. Credit to the NHS to have a smooth running service.

Visited March 2025

4. Review titledGood practise

Rated 4 stars out of 5

by Michael wraith - Posted on 28 March 2025

A very efficient review of my reason for visiting. The doctor had a very good friendly personality and I was reassured by his questions and examination.

5. Review titledAppointment

Rated 4 stars out of 5

by Anonymous - Posted on 05 March 2025

Very comprehensive interview with my Doctor. First time of meeting but did a very thorough review of my situation. Extremely reassuring and clear in his explanation of the next steps.

Visited March 2025

6. Review titledGood friendly practice

Rated 5 stars out of 5

by Anonymous - Posted on 29 March 2025

I don't visit Dr often so all the Dr's are new to me but the care I have had since December to now has been efficient and well explained to me from reception to nurses I have not had any problems

Visited March 2025

7. Review titledEfficient and Friendly

Rated 5 stars out of 5

by Anonymous - Posted on 18 March 2025

I phoned on Monday and got an appointment for that afternoon. The practice is clean and welcoming. The self check in at reception is very straightforward. My appointment was on time and the doctor was very thorough in his questioning and referred my for further tests, which put my mind at ease.

Visited March 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

8. Review titledPrompt Appointment



Rated 5 stars out of 5

by Alan Brown - Posted on 29 March 2025

My appointment was arranged very promptly and the doctor was very thorough, helpful and professional. I would recommend this practice.

Visited March 2025

9. Review titledGood practice

Rated 5 stars out of 5

by Susan Brown - Posted on 01 April 2025

Was seen on time. Clinicians are efficient and helpful. I had a positive experience when my blood pressure was checked following a previous high blood pressure review. I was able to bring up the fact that I had a thyroidectomy years ago which could possibly be having an effect on my blood pressure. The clinician confirmed I would need to see the doctor initially to ask for a blood test to determine whether anything has changed since my previous blood test in July 2024

Visited March 2025

10. Review titledExcellent service

Rated 5 stars out of 5

by Rose-Marie Streamer - Posted on 18 March 2025

Submitted a query via online service and really suprised to be offered an appointment the same day. Everyone is excellent from reception to the PA I saw. I have seen this clinician for a number of things for myself and my family and she is thorough, considerate and efficient. We feel in safe hands with her plan of care. The surgery is also clean and bright. Sufficient parking and easy to use check on system.

Visited March 2025

1. Great practice & staff

Rated 5 stars out of 5

by Julie - Posted on 25 March 2025

Went for blood tests today and All the staff are very polite and the practice is always clean, you are never waiting too long to be seen and if there is a delay you are told about it

Visited March 2025

2. Review titledAppointment

Rated 5 stars out of 5

by Anonymous - Posted on 22 March 2025

Appointments are facilitated as much as they can, given capacity and the administration staff are helpful. The Staff are all lovely and professional. The clinician I saw was very helpful and thorough.

Visited March 2025

3. Review titledGood practice

Rated 4 stars out of 5

by Wendy Dixon - Posted on 19 March 2025

I saw a doctor iv not seen before and she was very helpful with my problems she sent my prescription to the pharmacy which was brilliant i got them within 10 minutes

Visited March 2025

4. Review titledFirst time at the GP practice

Rated 5 stars out of 5

by Steven Spencer - Posted on 09 March 2025

This was the first time I used the practice as we have recently been accepted having left another group practice. On first impressions the reason for joining this surgery appears to be well founded. The ability to get an appointment was extremely easy. The receptionist was very helpful and friendly. The appointment went very well, the doctor was approachable and he was very helpful.

Visited March 2025

5. Review titledInadequate

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Rated 2 stars out of 5

by Zoe Littlewood - Posted on 12 March 2025

There is only one doctor at this practice that I rate as good. Most of the doctors do not listen to the patients symptoms and are quick to dismiss their issues. I have been a patient at numerous surgeries in the Barnsley area and this is by far the worst with regards to the GP"s bedside manner! I have left this surgery more than once crying my eyes out having not been listened to and no care given on how I can manage my issues or any referrals being made to find out what's wrong. No follow ups offered either. I have recently been told I've high cholesterol! No follow up given! Are my levels going to be checked? Ridiculous The doctor I will see in the future and only her is Aimee Delezek

Visited March 2025

6. Review titledGood Practice

Rated 5 stars out of 5

by Anonymous - Posted on 05 March 2025

Receptionist rang to book my appointment. I Was seen on time and was dealt with in a friendly and professional manner and all my treatment was explained to me .All the staff are extremely helpful and friendly.

Visited March 2025

7. Review titledAttentive Practice

Rated 5 stars out of 5

by Jennifer Lacey - Posted on 14 February 2025

Following my telephone appointment at 5.15 pm, the hospital had been quickly informed about a need to book me in for an endoscopy and an appointment was scheduled with me within the hour...I was very pleased...thank you

Visited February 2025

8. Review titledStaff brilliant

Rated 3 stars out of 5

by Ray Wilkinson - Posted on 04 March 2025

The practice unfortunately assumes everyone is tech savey. E.g. sending links to landlines. Also it took an onsite haranguing to get the auto.attendant altered to accommodate such persons who don't have the understanding the automated phone system. Previously no accommodation

for those who don't have the necessary items to navigate to try a contact a human. Discovered later this was rectified (by reverting to the original arrangement).

Visited February 2025

9. Review titledGood Practice

Rated 4 stars out of 5

by Gillian Thompson - Posted on 06 February 2025

All the staff I came into contact with were professional and polite. Seen within 5 mins of appointment time given.

Visited February 2025

10. Review titledVery good

Rated 5 stars out of 5

by Anonymous - Posted on 05 February 2025

the staff were lovely and very kind throughout my whole appointment, i did have to wait a little bit over my scheduled appointment time but i suppose sometimes that's just how it goes! After my appointment the receptionist had no issue helping me with another enquiry and both staff members involved with my appointment were very kind and respectful!!

Visited February 2025

1. Great practice

Rated 5 stars out of 5

by Anonymous - Posted on 06 February 2025

My appointment was good everything was explained before I got my test and the lady was so nice and friendly.

Visited February 2025

2. Review titledPrompt Appointment and great service

Rated 5 stars out of 5

by Diane Flanagan - Posted on 28 February 2025

I messaged the surgery in relation to having a shingles jab now that I am 70. They rang me within the hour to make an appointment. When I arrived I was seen on time. The nurse was friendly and professional. She explained the type of jab I was having and any side effects which may occur. Thank you.

Visited February 2025

3. Review titledVery friendly practice

Rated 5 stars out of 5

by Anonymous - Posted on 21 February 2025

Very relaxed atmosphere and very friendly helpful staff. I had two appointments with different staff and both were on time and very pleasant and efficient.

Visited February 2025

4. Review titledDoctors Appointment

Rated 3 stars out of 5

by Anonymous - Posted on 20 February 2025

Only expecting to drop off my repeat prescription then getting a appointment maybe 2 weeks later so it was a surprise to get one that day

Visited February 2025

5. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 15 February 2025

My visit to the practice was dealt with in a professional and efficient manner and I was put at ease when dealing with the health issues raised.

Visited February 2025

Woodland Drive Medical Centre has not yet replied.

6. Review titledGreat Practice



Rated 5 stars out of 5

by Anonymous - Posted on 05 February 2025

Arrived at practice used computer screen to fill in required information sat down waited 3-5 minutes and was called into the consulting room

Visited February 2025

7. Review titledHelpful doctor and nurse



Rated 3 stars out of 5

by Anonymous - Posted on 07 February 2025

Fast appointment time not waiting around had 1 appointments one after the other doctor was very friendly and helpful as was the nurse phone line on Google not working had to go in to practice to book

Visited February 2025

8. Review titledOne of the better ones

Rated 4 stars out of 5

by Anonymous - Posted on 19 February 2025

I had to wait 2 weeks, and was late going in to my appointment, but the staff are lovely and it wasn't too bad.

Visited February 2025

9. Review titledThorough service

Rated 5 stars out of 5

by Louise Kennedy - Posted on 11 February 2025

No waiting time. Appointment didn't feel rushed. Full examination and explanation given retreatment.

Visited February 2025

10. Review titledGood practice

Rated 4 stars out of 5

by Wendy Dixon - Posted on 26 February 2025

Was asked to go to practice for a check up on my blood pressure first time in 2 and years after suffering a stroke and blood clots on the brain

Visited February 2025

1. Great Practice

Rated 5 stars out of 5

by Scott Knowles - Posted on 11 February 2025

Very helpful and efficient staff, friendly and accommodating to your needs. Highly recommended. Easy to get an appointment and staff are very knowledgable.

Visited February 2025

2. Review titledDoctors practice review

Rated 5 stars out of 5

by Richard Lamming - Posted on 14 February 2025

Doctor very understanding and professional. Took my vitals as a matter of course and listened to my personal issues. Then gave me the steps to be taken forward.

Visited February 2025

Report as unsuitable

3. Review titledExcellent practice

Rated 5 stars out of 5

by Denise Saltet - Posted on 27 February 2025

I am always treated with the utmost respect from entering at reception to leaving the surgery. The practice is clean and tidy and all the staff professional and considerate. The nurse I saw was very professional and actually listened to me. she had my details on screen and she referred to them too. I have absolute confidence in my GPs and feel safe and I am very lucky to be with this practice thank you

Visited February 2025

4. Review titledBest practice

Rated 5 stars out of 5

by Anonymous - Posted on 11 February 2025

Woodland Drive Medical Centre is the best medical practice I've ever used. They answer the phones reasonably quickly. They are always able to help and point me in the right direction. The staff are kind, compassionate and make me feel listened to. When I recently went to an appointment, I didn't have to wait at all. My practitioner listened to my issues and then ran through all my options. In particular, they praised me for the steps I'd already taken which was a big reassurance that I was doing the right thing for myself.

Visited February 2025

5. Review titledCaring staff

Rated 5 stars out of 5

by Anonymous - Posted on 20 February 2025

Simply had a 'purse' or loop stitch removed. The nurse was gentle, thoughtful and caring. Thank you

Visited February 2025

6. Review titledGood friendly practice

Rated 5 stars out of 5

by Mike Spencer - Posted on 01 March 2025

Prompt response to appt request. GP friendly polite and thorough . Dealt with issues in a sensitive manner and clearly explained the actions he was tsking

Visited February 2025

7. Review titledGood service

Rated 5 stars out of 5

by Michelle Golden - Posted on 12 February 2025

My procedure was explained in detail, made to feel at ease. Nurse was very pleasant. I went in practically on time for my appointment.

Visited February 2025

8. Review titledNeeds improvement



Rated 3 stars out of 5

by Anonymous - Posted on 14 February 2025

I was never sent links and had to chase up with reception. Certain reception staff often rude when asked for information too. Too many patients and not enough GP's as I have been told I have to go to an external provider for simple blood tests and the waiting time is ridiculous

Visited February 2025

9. Review titledQuestions

Rated 5 stars out of 5

by Anonymous - Posted on 05 February 2025

I needed to ask questions and be reassured on medication which was very good I left feeling I had been listened too

Visited February 2025

10. Review titledGood practice

Rated 5 stars out of 5

by Tracy Hartley - Posted on 12 February 2025

I visited this practice and was seen on time and the clinician I saw was very helpful she was understanding and listened to me. She was quick to send my prescription to my pharmacy so that I could get my medication. If I did have to say anything negative about the practice it would be that the reception area is not very private, I could hear the receptionist making calls to patients and speaking to patients who had been in to see the doctor.

Visited February 2025

1. Highly recommended



Rated 5 stars out of 5

by Anonymous - Posted on 04 February 2025

My appointment was dealt with in a highly professional manner. Thorough examination combined with good advice and the required medication.

Visited February 2025

2. Review titledAmazing nurse



Rated 5 stars out of 5

by Ellie M - Posted on 28 February 2025

The nurse I saw was fantastic in dealing with a prediabetes health check. So kind, helpful and put me at ease about certain procedures. Other health issues I have, she has helped and signposted me to other doctors and physio services.

Visited February 2025

3. Review titled Diabetic review

Rated 4 stars out of 5

by Anonymous - Posted on 06 February 2025

Results from blood being taken good results received and had talk with health care worker also received RSVInjection

Visited February 2025

4. Review titledExcellent GP



Rated 5 stars out of 5

by Richard Lamming - Posted on 21 January 2025

The physician was very professional, very friendly and listened to my issue, gave me a thorough initial assessment with a prognosis. Explained the next steps and the expectation.. Thankyou

Visited January 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

5. Review titledGreat service



Rated 5 stars out of 5

by Jean - Posted on 15 January 2025

I attended the surgery and was seen by a really pleasant member of the nursing staff for my Shingles inoculation. She was very professional, informative and friendly.

Visited January 2025

6. Review titledGood service

Rated 5 stars out of 5

by Anonymous - Posted on 23 January 2025

The doctor I saw listened to my problem, gave me a thorough examination and provided medication to cover my condition, with advice on possible side effects and action to take

Visited January 2025

7. Review titledWonderful service

Rated 5 stars out of 5

by Sandra Kaye - Posted on 08 January 2025

Professional, friendly service easy to use and stress free for our jabs for our holiday. The nurse was knowledgeable and could answer any questions asked. Great experience

Visited January 2025

8. Review titledOk practice

Rated 4 stars out of 5

by Anonymous - Posted on 30 January 2025

Good nurse very professional and understanding cares about patients and explains what will be done at the appointment

Visited January 2025

9. Review titledExcellent GP

Rated 5 stars out of 5

by Debbie Redhall - Posted on 04 January 2025

Excellent service from receptionist and GP Appointment next day at surgery with GP who was lovely easy to talk to and Hospital appointment received following day could not ask for better service.

Visited January 2025

10. Review titledDices could be better



Rated 2 stars out of 5

by Anonymous - Posted on 12 January 2025

On my last visit to my GP, the doctor didn't seem interested in what I was saying, and was more concerned about prescribing me statins, which I didn't think I needed, and when I told the doctor why he seemed to lose interest

Visited January 2025

1. Efficiency

Rated 5 stars out of 5

by Anonymous - Posted on 10 January 2025

All staff are efficient and helpful and go out of there way to assist in dealing with any issues that is raised. The gp dealt with my problem with knowledge and care.

Visited January 2025

2. Review titledGreat practice

Rated 5 stars out of 5

by Shivan Mohammed - Posted on 14 January 2025

Just joined the practice and from the start staff have been so helpful and have made me feel welcomed and helped from the start. Receptionist, nurse and GP I have seen have made me feel I am being listened to and helped.

Visited January 2025

3. Review titledNurse visit

Rated 5 stars out of 5

by Anonymous - Posted on 23 January 2025

I had an appointment with one of the nurses for my pill review and repeat prescription. She was thorough, welcoming and really helpful. The nurses at the practice are always great.

Visited January 2025

4. Review titledGood Practice

Rated 5 stars out of 5

by Anonymous - Posted on 08 January 2025

Appointment was on time, asked all relevant questions, exteremly helpfully, answered questions and has made all referrals for further checks, excellent service

Visited January 2025

5. Review titledToo long



Rated 2 stars out of 5

by Anonymous - Posted on 01 February 2025

It took 2 weeks to get an appointment only to be seen by a nurse practitioner who eventually referred me to someone else

Visited January 2025

6. Review titled Highly recommended practice

Rated 5 stars out of 5

by Susan - Posted on 23 January 2025

Attended for a diabetic review. The nurse was patient with me, considerate, and took time to ask questions and explain the do's and don'ts. I find these appointments invaluable for keeping me on track.

7. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 12 January 2025

Efficient service informative, easy to navigate. Appointment time well within time given. Clean and comfortable environment.

Visited January 2025

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

8. Review titledExcellent practice

Rated 5 stars out of 5

by Christopher Rudkin - Posted on 12 January 2025

Reception was excellent machine not working so Reception staff asked for name and said I would be seen soon, nurse was very informative and helpful before giving injection. 5 Star Service by all staff

Visited January 2025

9. Review titledGood practice

Rated 5 stars out of 5

by Mr Peter Spiers - Posted on 04 February 2025

The team at my GP practice are all very professional and polite just what a good practise needs. The staff I saw today are always pleasant and respect what you have been to see them about In return they give their best to appease your fears and let you know there is always a way to make things better

Visited January 2025

10. Review titledGood and friendly practice



Rated 5 stars out of 5

by David Chadwick - Posted on 29 January 2025

Arrived early and went to see a very friendly and knowledgeable doctor on the time allocated. A very comfortable waiting area.

Visited January 2025

1. Quick service



Rated 5 stars out of 5

by Anonymous - Posted on 11 January 2025

I saw the physician associate and she was great. I was early to my appointment and seen early. She sorted out a second opinion with a doctor and I had my bloods taken there and then by a nurse. They worked together to ensure I got the best care I could.

Visited January 2025

2. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 09 January 2025

Reception staff are quick at answering phone and getting you an appointment. Staff very friendly on arrival. Clean and calm waiting area.

Visited January 2025

3. Review titledGood Practice

Rated 5 stars out of 5

by Peter Spiers - Posted on 11 January 2025

I had a full diabetic examination all went very well very professional extremely easy to talk to and friendly

Visited January 2025

4. Review titledFriendly and efficient



Rated 4 stars out of 5

by Julian Herbert - Posted on 10 January 2025

Appointment on time, friendly, efficient and helped with advice. I felt comfortable with personl saw who took blood tests and did my blood pressure

Visited January 2025

5. Review titledWonderful staff

Rated 5 stars out of 5

by Katie Skeldon - Posted on 31 January 2025

I went for a cervical screening. Not my first, but the nurse still described what would happen during and afterwards very well. She was really comforting and made the experience so much nicer and calming.

Visited January 2025

6. Review titled Efficient practice

Rated 5 stars out of 5

by Anonymous - Posted on 15 January 2025

Appointment booked within a couple of days of contacting, seen on time and nurse dealt with me in a professional manner. Practice is in a good location for access, parking etc

Visited January 2025

7. Review titledNew patient

Rated 4 stars out of 5

by Anonymous - Posted on 28 January 2025

I was treated with respect and my concerns dealt with. The person on the phone who set up my appointments was friendly and got back to me when he said he would

Visited January 2025

8. Review titledGood practice

Rated 4 stars out of 5

by Anonymous - Posted on 15 January 2025

Went to see nurse who was extremely friendly and helpful also saw female doctor just prior who was excellent sadly temporary. Both staff and practices to pharmacy staff excellent.

Visited January 2025

9. Review titledExceptionally quick response

Rated 5 stars out of 5

by Stephen Price - Posted on 28 January 2025

For months I have put off trying to see a doctor due to bad and lengthy experiences continually conveyed while chatting to friends and colleagues So when I went to the surgery at 10am to make an appointment to see a doctor it was with some trepidation Having explained to the receptionist my desire to see a doctor she immediately offered several different options for the very same afternoon Result The whole process was seamless from seeing the doctor to fallow up procedures Thank you

Visited January 2025

10. Review titledGreat Dr's surgery

Rated 5 stars out of 5

by Anonymous - Posted on 25 January 2025

I have recieved nothing but great service and helpful feedback. Quickly able to get me an appointment and ease my concerns

Visited January 2025

1. Good practice

Rated 4 stars out of 5

by Anonymous - Posted on 25 January 2025

Staff very helpful and friendly. Waiting area comfortable and very clean. Appointment times are usually kept to schedule unless there has been a problem but staff will inform you.

Visited January 2025

2. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 19 December 2024

Very well organised from welcome and reception to medical staff. Doctor very informative and explained what would happen next

Visited December 2024

3. Review titledGreat practice

Rated 5 stars out of 5

by Christine Nzeyimana - Posted on 01 January 2025

I phoned in and they got available slots for me both for blood tests and appointment with the nurse. During the blood test I was treated well, with care and detailed attention. The day I met with the nurse, she was available and willing to answer my questions. Thumbs up

Visited December 2024

4. Review titledAppointment

Rated 4 stars out of 5

by Anonymous - Posted on 18 December 2024

Requested f2f, advised not necessary was sent a questionnaire link to complete I asked if I would need my blood pressure doing, informed not pessary this time. Questionnaire completed and got a call to say would need to do a blood pressure test, could I get one done. I stated I asked for f2f so could get everything sorted in 1 go on my days off. A f2f was then booked

Visited December 2024

5. Review titledImproved practice

Rated 4 stars out of 5

by Anonymous - Posted on 05 December 2024

Recent experience at this practice has been an improvement. Felt listened to at appointment, had a more positive engagement with clinical team. Making the appointment was the most

difficult part, in terms of the ability to get an appointment when you need /want it, Admin staff were helpful trying to sort appointments. Overall positive experience on this occasion.

Visited December 2024

6. Review titledGood Practice

Rated 5 stars out of 5

by Anonymous - Posted on 06 December 2024

Dr was very patient, I had another problem I needed to discuss and asked if I need to make another appointment, told me to book in with the PA, managed to get appointment the same afternoon. The only issue I have with this practice, they are constantly asking you to buy medication over the counter, I have worked never been out of work and now I am entitled to free prescription am asked to buy over the counter, I do agree for some things but on my visit I had to pay for meds which came just below the prescription charge of £9.90

Visited December 2024

7. Review titledGood service very satisfied

Rated 5 stars out of 5

by Anonymous - Posted on 14 December 2024

Saw a chemist about a problem only could get what I needed with a prescription went into surgery for advice they made me an appointment for the following afternoon

Visited December 2024

8. Review titledGood practice

Rated 5 stars out of 5

by Carole b - Posted on 03 December 2024

Met with my GP who dealt with my ongoing problem professionally and courteously and efficiently. Tomorrow I attend physio for a problem related to my primary problem which is wonderful. Thankyou.

Visited December 2024

9. Review titledGreat Practice

Rated 5 stars out of 5

by Swann - Posted on 14 December 2024

The staff here have been very helpful. Saw a doctor recently who did their best to help me. Recently moved where there is a GP surgery closer by but I am reluctant to leave Woodland Drive Medical Centre because it is usually easy to get to speak to someone and to get an appointment

Visited December 2024

10. Review titledFriendly staff

Rated 4 stars out of 5

by Anonymous - Posted on 03 December 2024

The staff I dealt with were lovely. Made it an enjoyable experience. Felt like I was truly listened to

Visited December 2024

1. Very professional attention

Rated 5 stars out of 5

by Anonymous - Posted on 12 December 2024

The physician was very professional. She took the time to talk and go deeper into my condition offering the possible medical solutions as well as taking into account my opinion. I was very glad to have the care, attention and steps ahead in my treatment.

Visited December 2024

2. Review titledWaiting time too long



Rated 2 stars out of 5

by Anonymous - Posted on 05 December 2024

25 minutes late getting in for my appointment no information given regarding why this was

Visited December 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

3. Review titledFriendly and efficient practice

Rated 5 stars out of 5

by Christopher King - Posted on 19 December 2024

The doctor took time to listen to my situation, then arranged for me to attend Barnsley Hospital for immediate surgical assessment. The staff at the hospital were very quick to asses and carry out the minor surgery within the hour. I'm very grateful to Woodland Drive practice and Barnsley Hospital

Visited December 2024

4. Review titledGreat practice

Rated 5 stars out of 5

by Ruth Dosvora - Posted on 19 December 2024

Managed to get an appointment soon Reception staff very friendly and very professional Gp was excellent and was referred promptly Gp fully explained the reason for referral

Visited December 2024

5. Review titledLocal, accessible, nice environment.

Rated 5 stars out of 5

by Anonymous - Posted on 04 December 2024

A fairly normal visit, though I had to wait longer than usual. Main thing I took away was the number of times a patient name flashed up and nobody responded. Wasted appointments?

Visited December 2024

6. Review titledGood practice

Rated 4 stars out of 5

by Anonymous - Posted on 11 December 2024

Appointment provided next day with request to inform if any cancellations occur. Admin team supportive in obtaining details and triaging to correct clinician. Clinician was supportive,

listened, provided additional information to help. Follow up message received with further information. Recommend practice for being patient focussed.

Visited December 2024

7. Review titledGood local practice

Rated 5 stars out of 5

by Steven Barlow - Posted on 02 January 2025

Local to my address. Appointment times accurate. Very little waiting time. Very good car parking facilities. Clean airy building. Pharmacy next door.

Visited December 2024

8. Review titledGreat nurse

Rated 5 stars out of 5

by Rose - Posted on 18 December 2024

Went for my bloods and feet assessment and was put at ease . Really friendly . Would recommend this nurse .

Visited December 2024

9. Review titledDrs surgery

Rated 5 stars out of 5

by Susan Hewitt - Posted on 09 December 2024

Very good easy t talk to very helpful felt satisfied I'd been cared for well, dr was very present and covered all aspects I wanted him t cover about my illness.

Visited December 2024

10. Review titledGood atmosphere and experience

Rated 4 stars out of 5

by Anonymous - Posted on 04 December 2024

Receptionist helpful. The physician associate was very thorough ,felt listened to and understood even though the outcome after conferring with the gp was slightly different to what we had discussed and to be referred down a different pathway. Didn't feel rushed and then made the physician associate late for the next appointment -sorry!

Visited December 2024

1. Excellent service

Rated 5 stars out of 5

by Mark Bray - Posted on 20 December 2024

I attended for a check up having moved from a different practice. The nurse was friendly and professional. She made me feel at ease and explained all that needed to be done.

Visited December 2024

2. Review titledVery Good Service

Rated 5 stars out of 5

by Ian Fletcher - Posted on 30 November 2024

A very good consultation with the doctor, who was patient, understanding and professionaly very good. He handled my issue well and I was able to make a follow up appointment quickly. Overall a highly recommended practice.

Visited November 2024

3. Review titledExcellent practice

Rated 5 stars out of 5

by Sheila Fell - Posted on 26 November 2024

Telephoned, had a same day appointment was diagnosed by a wonderful lady who is a true asset to the practice, and medication given. Hopefully on the road to recovery. Well done everyone

Visited November 2024

4. Review titledNot listening



Rated 2 stars out of 5

by Rose - Posted on 16 November 2024

Saw GP, explained my situation, been given previously medication for my extreme anxiety. Then told he'd been put in a situation. If I'd a been flying, said medication would have been given. But because it was a car journey. I was told no. So basically not had the prescription given. When I've had it previously. I cannot help how my mind works. I just know the tablets work. So dissatisfied with the outcome.

Visited November 2024

5. Review titledA really great practice

Rated 5 stars out of 5

by Anonymous - Posted on 20 November 2024

Had an appointment to get a persistent cough checked out, as always reception was welcoming and nice, this surgery has a great back office staff, always helpful and supportive After a very short wait I had my appointment and was given a very thorough examination of my chest, lungs checked, pulse, blood oxygen, temperature and was given the all clear But as always, made to feel welcome and the whole team at the surgery are a credit to GP practices in the UK

Visited November 2024

6. Review titledGreat practtuce

Rated 4 stars out of 5

by Anonymous - Posted on 19 November 2024

Was seen quickly

Visited November 2024

7. Review titledGreat service

Rated 5 stars out of 5

by Anonymous - Posted on 30 November 2024

Visited after results and had a thorough update. Excellent doctor and would recommend this surgery without hesitation

Visited November 2024

8. Review titledExcellent service

Rated 5 stars out of 5

by Anonymous - Posted on 12 November 2024

The GP listened to my concerns about my child and gave a detailed explanation and supported us with the next steps of care

Visited November 2024

9. Review titledRushed and the antithesis of punctuality



Rated 2 stars out of 5

by Joe Robinson - Posted on 15 November 2024

My appointment was 15 minutes behind the arranged time. Other people in the practice were all having this problem. Once I got to see the lead GP I found him; extremely distant and uninterested in what I had to say. He very rarely made eye contact with me, further emphasising his disinterest. I was in and out of the appointment within 3 minutes. Every time I attempted to expand on my issues he'd simply divert and tell me book to see him in 4 weeks. Which you can't even do because they don't do appointments 4 weeks in advance. My next point of call would be A+E, but this disincentivises a proactive approach to one's health when all you get told is 'if it gets any worse, go to A+E.

Visited November 2024

10. Review titledGreat practice



Rated 5 stars out of 5

by Anonymous - Posted on 03 November 2024

We have never had any issues here at all. The doctor I saw on Friday was a new guy but he knew what he was doing.

Visited November 2024

Just what you need for a diagnosis of blood pressure!



Rated 3 stars out of 5

by Malinda Johnson - Posted on 05 November 2024

Very efficient practitioner with a discussion about the menopause. However my bp reading was very high. So she bobbed through to have a word with a doctor who recommended I have blood pressure tablets immediately. The prescription didn't come through as promised. I rang up to ask where it was. 'It's with a doctor, I can't hurry it - sorry' I was told. I rang this morning. Still nothing. Rang at lunchtime to find out they haven't a clue where it is and they'll have to get back to me. I wasn't even stressed before I knew I had bad bp, So no, what started off as a chilled consultation has quickly sunk. And meanwhile I still haven't got these 'urgent tablets' and have to sit and wait until someone bothers to ring back - if they can remember to!

Visited November 2024

2. Review titled Medication review

Rated 4 stars out of 5

by Anonymous - Posted on 12 December 2024

This was a telephone consultation. The community pharmacist was very professional and dealt with my queries in an efficient and courteous manner

Visited November 2024

3. Review titledGreat experience

Rated 5 stars out of 5

by Andrea Priestley - Posted on 06 November 2024

Very thorough, listened to me without judgement. Thorough examination and tried her best to help without dismissing me

Visited November 2024

4. Review titledWoodland Drive

Rated 5 stars out of 5

by Anonymous - Posted on 19 November 2024

Appointment was on time, Doctor very nice. Appointment next day to follow up something discussed with Doctor.

Visited November 2024

5. Review titledGood practice

Rated 5 stars out of 5

by Anonymous - Posted on 12 November 2024

Nurse appointment very thorough and informative. Left feeling less worried and good advice received

Visited November 2024

6. Review titledWoodland Drive Medical Centre

Rated 5 stars out of 5

by Anonymous - Posted on 02 November 2024

Was see fast. Very friendly and professional They went though my history of my problem. Advised me what would happen next. Very helpful.

Visited November 2024

7. Review titledExcellent practice

Rated 5 stars out of 5

by Anonymous - Posted on 26 November 2024

Excellent service ,very polite and answered all my questions in a timely manner .Excellent patient contact had full examination done cannot complain about anything from receptionist to the doctors assistant I saw .Very professional and well mannered.

Visited November 2024

8. Review titledPleasant experience

Rated 4 stars out of 5

by Anonymous - Posted on 12 November 2024

Phoned up for an appointment, was offered one the same day. All the staff I encountered were professional and helpful.

Visited November 2024

9. Review titledGood receptionists

Rated 4 stars out of 5

by Gillian Austin - Posted on 08 November 2024

Easy and quick to make appointment, friendly receptionist. Unfortunately it was a difficult appointment as GP seemed resistant to do what the consultant from the hospital said was needed.

Visited November 2024

10. Review titled Helpful practice

Rated 5 stars out of 5

by Anonymous - Posted on 29 November 2024

I was asked to come in regarding some blood test results. Left with changed meds, a referral for future tests and lifestyle review. Had all the changes fully explained and why they were doing it. Doctor also contacted me later to confirm changes to my medications for my ongoing prescription. Excellent service. Would recommend this practice to others.

Visited November 2024

1. Helpful gp

Rated 5 stars out of 5

by Ian steele - Posted on 10 November 2024

Helpful GP helped with IT for appointments as im not computer literate

Visited November 2024

2. Review titledModern practice

Rated 4 stars out of 5

by Anonymous - Posted on 13 November 2024

I have had a good experience with the NHS on line messaging service as well as GP visit. I found that the clinician was very quick in responding to a new medication query that I had and I was able to see a doctor without having to wait ages. My visit to the surgery was quick. I was

straight in on the specified time given. The GP was very thorough, listened to what I had to say and was informative and professional.

Visited November 2024

3. Review titledGood listening skills

Rated 5 stars out of 5

by Claire Berry - Posted on 05 November 2024

First time with a GP at my new surgery and felt unhappy at my previous one. I have been suffering with bulging discs and extremely painful hip and legs since I had an accident 5 years ago. I was sick of having painkillers thrown at me by the previous Dr's so wanted a new approach. I felt unheard until I walked in to see this GP. I shared with him what research I has done about a do ask Spinal nerve blocker injection and was keen to try. He couldn't refer me directly as the clinic is a private one but he hopes when I'm assessed by pain management they can do the referral as my quality of life is seriously affected. Let's see what this brings

Visited November 2024

4. Review titledExcellent practice

Rated 5 stars out of 5

by Denise Owen - Posted on 19 October 2024

All staff, including receptionist, associate physician and Doctor were professional, caring, and reassuring.

Visited October 2024

5. Review titledVery well managed practice

Rated 5 stars out of 5

by Mr. S.Hirst - Posted on 07 October 2024

I found my latest experience to be that of a well managed practice. The doctor explained everything to me about my condition in terms that I could understand and put me at ease. He requested that I carry out a few blood pressure checks at home which I did and got back to me immediately after me sending these results to let me know they were within the normal parameters and to carry on as normal.

Visited October 2024

6. Review titledVery good surgery and practice

Rated 5 stars out of 5

by Patricia roy - Posted on 04 October 2024

Doctor very caring listens explains everything and tells you step by step what it means and what he is doing to help your illness an any further treatment necessary.

Visited October 2024

7. Review titledGreat service

Rated 5 stars out of 5

by Anne Cooper - Posted on 30 October 2024

First time I have been to this practice, helpful staff next day appointment no wait when I got to the surgery very impressed

Visited October 2024

8. Review titledMy first visit

Rated 4 stars out of 5

by Anonymous - Posted on 28 October 2024

I recently moved to this practice having moved into the area and recently visited for the first time. I saw a nurse, not a gp, but the nurse was fab - really personable and put me at ease throughout my appointment. I do have one piece of feedback, the signage in reception is missing some room numbers. I was called to room 8, but the signage only directed to rooms 1-6 and so I had to ask where I was supposed to go.

Visited October 2024

9. Review titledGreat service

Rated 5 stars out of 5

by Anonymous - Posted on 27 December 2024

Had my last two smear tests done here and the staff was so nice and caring. The results did take nearly 2 months to come back but imagine this is outside the practices control. Would recommend

Visited October 2024

10. Review titledAmazing experience

Rated 5 stars out of 5

by Anonymous - Posted on 09 October 2024

I had an appointment regarding my mental health. I felt really listened to and that the appointment was very proactive and helpful. The doctor was wonderfully kind and really supported me when I needed it. I really appreciate being treated with such care and compassion.

Visited October 2024

1. Great practice



Rated 4 stars out of 5

by Anonymous - Posted on 02 November 2024

I called and got an appointment with the nurse on the same day. The staff were friendly and helpful. Would recommend

Visited October 2024

2. Review titledFirst time visit amazing

Rated 5 stars out of 5

by Anonymous - Posted on 04 October 2024

It wasy first time visiting after moving to the area and my experience was nothing but perfect got an appointment in 7 days and seen on the given appointment time while all the staff was so friendly what more can I ask for.

Visited October 2024

3. Review titledGreat experience



Rated 5 stars out of 5

by John Hickling - Posted on 26 October 2024

Reception and medical staff were efficient and very professional my appointments was on time and the advice I received was exactly what I required.

Visited October 2024

4. Review titledGreat Service

Rated 5 stars out of 5

by Anonymous - Posted on 02 October 2024

On time appointment, treated with care and understanding. A quick and efficient service, explaining what was happening along the way.

Visited October 2024

5. Review titledGreat practice

Rated 5 stars out of 5

by Stephen Illingsworth - Posted on 05 November 2024

Saw a young lady a nurse who was polite knowledgeable and made me feel at ease, explained everything, i was very pleased with overall waiting time and service

Visited October 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

6. Review titledGreat practice

Rated 4 stars out of 5

by Katie Skeldon - Posted on 09 October 2024

I had a small issue of a 25 minute wait for my appointment. I would have appreciated the reception staff giving me a head up about this.

Visited October 2024

7. Review titledAlways feel like I was given 1st class care and treatment

Rated 5 stars out of 5

by Anonymous - Posted on 18 October 2024

Very happy experience as usual, and I've very little to complain about during my time as a patient at woodland drive surgery, and long May it continue.

Visited October 2024

8. Review titledListened

Rated 5 stars out of 5

by Mrich - Posted on 08 October 2024

I had a problem which I had put off going to the GP but thankfully he tried to resolve it for me in the same day

Visited October 2024

9. Review titledSeen Right on Time

Rated 4 stars out of 5

by Mark Andrew Johnson - Posted on 19 October 2024

As above the most impressive part was that I didn't have to wait any time at all before my name came up to go to the relevant room. GP was attentive and efficient.

Visited October 2024

10. Review titled40 Minute Delay



Rated 1 star out of 5

by Anonymous - Posted on 31 October 2024

Waited 40 minutes after my appointment time To see the GP with no explanation as to why they were running late, which is ironic considering there's an electronic notice in the practice advising that if you are 5 minutes late to your appointment it will need to be rebooked due to patient safety yet left everyone in the waiting room above 40 minutes.

Visited October 2024

1. A great practice.



Rated 5 stars out of 5

by Susan - Posted on 03 November 2024

I saw a GP on my latest visit. She was lovely. I had time to discuss my problem, and possible treatment. I felt listened to and valued. Everyone I have encountered at this surgery has been polite, helpful and professional Thank you for all your help

Visited October 2024

2. Review titledGreat practice

Rated 5 stars out of 5

by Darren - Posted on 03 November 2024

Good practice, good staff and listened to me. It's a shame it took 3 weeks to see someone though but I guess that's what's happening theses days buts apart from that very happpy

Visited October 2024

3. Review titledGood Start

Rated 4 stars out of 5

by Ian gourlay - Posted on 13 November 2024

Found first appointment was professional, efficient with reassuring staff. Hope this continues in the same vein in the future, I would gladly recommend the surgery after my initial experience.

Visited October 2024

4. Review titledGood practice

Rated 4 stars out of 5

by Christine Victory - Posted on 04 October 2024

Seen on time. No waiting. Friendly and efficient staff. Very helpful and informative when asked for information.

Visited October 2024

5. Review titledVisit to Dr

Rated 5 stars out of 5

by Edna Bennett - Posted on 20 September 2024

The nurse was very nice and took time to listen to my questions. I felt very at ease speaking to her.

Visited September 2024

6. Review titled Disappointed

Rated 3 stars out of 5

by Anonymous - Posted on 04 September 2024

The receptionist completely ignored me when I arrived. I didn't feel I was being listened to by the doctor I saw. I didn't feel my needs had been met.

Visited September 2024

7. Review titledOutstanding Practice

Rated 5 stars out of 5

by Newbie - Posted on 02 October 2024

All the staff I have encountered have been helpful, kind, caring, supportive and professional. The messaging system is great. It means I get a prompt response to my queries, and forwarded to the necessary help. The NHS app and the surgery ensure I can order my meds when convenient and then all I do is collect from the pharmacy. Thank you for being there, for really listening to me, and providing excellent care

Visited September 2024

8. Review titledEfficient and caring

Rated 5 stars out of 5

by Anonymous - Posted on 17 September 2024

Excellent clinician, spent time to understand issues and advise appropriately. I would highly recommend to anyone.

9. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 14 September 2024

Great atmosphere and i felt that i received great treatment. GP was very pleasant and identified cause of my symptoms.

Visited September 2024

10. Review titledQuick and efficient appointment

Rated 4 stars out of 5

by Anonymous - Posted on 04 September 2024

The appointment dealt with the matter on time, quickly and efficiently, dealing with the matter in hand.

Visited September 2024

1. Great practice

Rated 5 stars out of 5

by Anonymous - Posted on 29 October 2024

The GP surgery is very clean and pleasant. The staff are very friendly. My appointment was on time. Everything was explained thoroughly.

Visited September 2024

2. Review titledAppointment

Rated 4 stars out of 5

by Mandy Hampshire - Posted on 11 September 2024

I was given information and advice. The appointment was not rushed. Pointed in direction of other help

Visited September 2024

3. Review titledGreat practice

Rated 5 stars out of 5

by Claire - Posted on 06 September 2024

The staff are nice and friendly and the practice is clean and tidy. The doctor was very helpful with me.

Visited September 2024

4. Review titledGreat practice

Rated 5 stars out of 5

by Stacey bissell - Posted on 14 September 2024

Always happy to help .never too much bother to do anything for you .alot better than my last doctors. Would recommend then to anybody who wants to move to them .I had problems with my finger wich I was in a accident the doctor investigated it and is sending me for an xray and referral to Sheffield hand clinic

Visited September 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

5. Review titledWoodland Drive

Rated 4 stars out of 5

by Dave - Posted on 17 September 2024

After a half hour wait was informed the doctor was on an emergency call, would have been good to let me know before I enquired

Visited September 2024

6. Review titledVery professional



Rated 5 stars out of 5

by Melvin Henighan - Posted on 04 September 2024

Appointment on time. Doctor listened to me and then put my mind at ease the staff are always very pleasant and I'm made to feel as though I'm not just a problem to be shunted on a conveyor belt. The follow up service is top notch and the little reminders I get as useful.

Visited September 2024

7. Review titledExcellent service



Rated 5 stars out of 5

by Anonymous - Posted on 16 September 2024

Surgery rang me to make an appointment after some screening results. GP took time to go through the results and explain what it all meant and arranged some follow up tests. Very reassuring.

Visited September 2024

8. Review titledGreat gp

Rated 5 stars out of 5

by Jenna oxley - Posted on 01 October 2024

Saw gp with my son and he went above and beyond make him feel at ease! First time seeing this gp and would definitely recommend him.

Visited September 2024

9. Review titledCaring practice

Rated 5 stars out of 5

by Christine Nzeyimana - Posted on 18 September 2024

The nurse was on time. She did the procedure in an ethical manner. She gave me information I didn't even expect.

Visited September 2024

10. Review titledExcellent practice



Rated 5 stars out of 5

by Anonymous - Posted on 30 August 2024

Answered all my questions about my illness and didn't dismiss my problems. I was satisfied with his treatment what he offered me

Visited August 2024

1. Good service

Rated 5 stars out of 5

by Darren - Posted on 02 August 2024

Nurse was very good made me feel very comfortable and answered all questions. Overall good practice. Drs also excellent. Only issue they is no over 50's check like I had at my other doctor

Visited August 2024

2. Review titledFantastic practice

Rated 5 stars out of 5

by Carrie - Posted on 22 August 2024

Seen the nurse today and she was lovely, always makes me feel at ease and welcome. Credit to the practice. Reception staff also friendly and informative.

Visited August 2024

3. Review titled was dealt with immediately

Rated 5 stars out of 5

by Michelle Hancock - Posted on 06 September 2024

Rang for appointment (lump in my breast!) Appointment was made by Receptionist straight away same morning he was very caring and even thought to put me in with a lady doctor I didn't have to ask. The doctor I saw again was very caring and reassuring and after examining me referred me immediately to two week wait BDGH. I was very grateful for the immediate response as I was diagnosed with breast cancer but curiative and had it removed and receiving treatment and am on my journey to recovery - thanks to your care and quick action I believe was life saving and I am so grateful thank you

Visited August 2024

4. Review titledWonderful experience at this practice

Rated 5 stars out of 5

by Arthur Haigh - Posted on 27 August 2024

First class expertise when discussing my problems with initially the receptionist followed by the doctor.

Visited August 2024

5. Review titledGood practice

Rated 5 stars out of 5

by Anonymous - Posted on 28 August 2024

From the initial telephone conversation to book the appointment, to seeing the health practitioner, everything went smoothly. There was no waiting time. The practitioner was very thorough and polite.

Visited August 2024

6. Review titledA Doctor who gave me confidence

Rated 5 stars out of 5

by Glyn Grant - Posted on 15 August 2024

Excellent Doctor, gave me confidence that my issues would be resolved. A prompt and thorough explanation of what he has investigating and the hospital departments he was referring me to.

Visited August 2024

7. Review titledGreat Gp

Rated 5 stars out of 5

by Lorraine - Posted on 17 August 2024

Just would like to say a big Thank You to the GP who has been helping me his professional manner is of the highest standard and for the first time i have felt listened to instead of being made to feel I'm a nuisance or depressed, explaining that some things can be hard to pin point due to nature of symptoms but will do all he can on his side to find the cause so he then can treat the symptoms, what more can you ask of someone. Never had a problem to book

appointments, yes had to wait for availability but acceptable, GP staff always polite not had a problem, not even when I confused telephone with face to face appointment. Just been a tough few years but hopefully on the way to answers, just a big Thank you to the whole team.

Visited August 2024

8. Review titledGreat Practice

Rated 5 stars out of 5

by Adele Brearley - Posted on 04 August 2024

I found a problem with my mouth and got in straight away wirh a nurse. Problem solved. Always friendly and proffesional. Nothing is too much trouble. Nurses are as good as the drs, so if you can't get a GP, Nurses are great. Always recommend Woodlands.

Visited August 2024

9. Review titledGreat people within this practice

Rated 5 stars out of 5

by bryan sewell - Posted on 28 August 2024

I received an appointment with I think a trainee doctor who asked all the right questions and was very sympathetic. It was a personal issue which at the moment is the last thing I need but she listened and really helped. Once again, staff who always care. From receptionists to doctors who always try and deliver kindness and help.

Visited August 2024

10. Review titledOutstanding practice

Rated 5 stars out of 5

by Celia Burkinshaw - Posted on 22 August 2024

All the staff were pleasant and helpful. The doctor I saw was very thorough, listened carefully to my explanation why I was there and discussed my options with me. He made sure I understood the medication I was prescribed and asked me to return in 4 weeks to check on progress.

Visited August 2024

1. Appointment with new doctor



Rated 5 stars out of 5

by Mrs H - Posted on 01 September 2024

My second appointment with the new doctor and I couldn't be happier with he's approach dealing with my care. He take the time to listen and reads your notes before hand knowing why your there. He took time to explain and ask questions for a health condition I've been struggling with for many years and referred me on for tests. I came away feeling heard and relieved from both appointments.

Visited August 2024

2. Review titledGood practice

Rated 5 stars out of 5

by Anonymous - Posted on 13 September 2024

I requested my appointment same day. My appointment was On time, I felt listened to,I was satisfied with outcome. I would happily see the clinician again

Visited August 2024

3. Review titledCheck up

Rated 5 stars out of 5

by Anonymous - Posted on 07 August 2024

Seen very quickly with the appointment on time. Very polite and efficient. My problem has been sorted with this visit

Visited August 2024

4. Review titledMassive improvements been made

Rated 5 stars out of 5

by Anonymous - Posted on 21 August 2024

The main Doctor is one of the best Doctors I've ever had. He is kind, caring and is extremely thorough with medical investigations. I recently needed an examination of my back passage, but was anxious due to PTSD from related trauma. He took that into consideration, informed me what he was going to do before he did it, and was gentle and asked me if I was alright throughout the examination. This surgery has greatly improved since the last dr left, and I feel very lucky to have the current doctor as my Doctor.

5. Review titledReassured patient,.

Rated 5 stars out of 5

by June Goddard - Posted on 21 August 2024

Felt reassured after consultation with G P.He explained everything to me, and other follow-up to be arranged with other members of the practice. Thank-you.

Visited August 2024

6. Review titledReally good practice

Rated 5 stars out of 5

by Lynda Morris - Posted on 29 August 2024

good experience. Had a lengthy discussion with Dr who seemed really interested and listened to what I had to say before recommending next steps.

Visited August 2024

7. Review titledThe service could be better

Rated 3 stars out of 5

by Terence Fletcher - Posted on 20 August 2024

Although my experience on this visit was a positive one, I still think it could be better. Three weeks my doctor sent me for an ECG to Barnsley general, and I am still waiting for the surgery to contact me regarding the results.

Visited August 2024

8. Review titledGreat practice and fast service

Rated 5 stars out of 5

by Matthew Cross - Posted on 02 August 2024

I was incredibly impressed with the level of care and service I received. From the moment I called to book an appointment, the staff went above and beyond to accommodate my needs and ensure I was seen as quickly as possible. The receptionist was efficient, managing to find a same day appointment for me despite their busy schedule. The medical team was professional, attentive, and took the time to thoroughly address my concerns. Their prompt and compassionate care made a significant difference in my experience, and I left feeling well-cared for and reassured.

Visited August 2024

Woodland Drive Medical Centre has not yet replied.

9. Review titledGreat Practice

Rated 5 stars out of 5

by Louise Casserley - Posted on 14 August 2024

The practice is always clean and smells nice. The Doctor who examined my Daughter Louise was very good and explained what she was doing and very perlite.

Visited August 2024

10. Review titledProfessional & Efficient

Rated 5 stars out of 5

by Anonymous - Posted on 09 August 2024

Had an appointment with the Nurse who was welcoming, polite and very professional. She explained what my appointment was about and what she would be doing. Extremely professional throughout the appointment for a young Nurse. Keep it the good work you are a credit to the practice.

Visited August 2024

1. Very good practice

Rated 5 stars out of 5

by Anonymous - Posted on 22 August 2024

I didn't have to wait too long to be seen , the waiting room was very clean and the receptionist was charming

Visited August 2024

2. Review titledGood practice

Rated 5 stars out of 5

by Carole - Posted on 17 August 2024

Impressed with my recent visit Pharmacy staff very helpful and friendly, and my doctor very thorough covering my problem to reception staff all work together very well. Thank you very much

Visited August 2024

3. Review titledOk practice

Rated 4 stars out of 5

by Peter hyde - Posted on 24 July 2024

I was disappointed that after blood tests proved negative their was no follow up appointment arranged to review the ongoing symptoms.

Visited July 2024

4. Review titledGreat practice

Rated 5 stars out of 5

by KUNDAI - Posted on 06 July 2024

The service was great, everything was explained very well. The GP was very patient and kind. She was not in a hurry, she took her time to attend to my son and examine him explaining everything to me. She was also very friendly to my son.

Visited July 2024

5. Review titled Efficient and friendly Practice

Rated 5 stars out of 5

by Anonymous - Posted on 03 August 2024

All staff from start to finish were excellent. My Doctor listened and explained without making things seem rushed. I felt very much cared for by all staff members. The surgery is also spotlessly clean, which is very reassuring.

Visited July 2024

6. Review titledGreat nurse

Rated 4 stars out of 5

by Tracy - Posted on 06 July 2024

Very efficient professional appointment with the practice nurse very understanding and helpful could easily talk to her about any of my health concerns

Visited July 2024

7. Review titledUnderstanding GP

Rated 4 stars out of 5

by Anonymous - Posted on 31 July 2024

I visited Woodland Drive Surgery recently and I was able to actually see a doctor instead of a nurse practitioner. I found the doctor to be thorough, understanding and pleasant. I found the GP to be very approachable and also that he listened to what I had to say, not like some doctors that talk over you and talk about their own problems and disregard everything that you may have to say.

Visited July 2024

8. Review titled100 % service

Rated 5 stars out of 5

by Mr A Wilkinson - Posted on 20 July 2024

I attended when the computer systems were down but still everything was great. I left feeling a lot better about my condition which i had been left along time due to other practice not being able to book my an appointment for over 6 months.

Visited July 2024

9. Review titledFast action

Rated 5 stars out of 5

by MICHAL - Posted on 12 July 2024

Because GP is inquisitive and after a short description he already knew what could be the cause and risk of the next disease state

Visited July 2024

10. Review titledCare was very good

Rated 5 stars out of 5

by Terence Fletcher - Posted on 26 July 2024

I felt the doctor was really listening to my problems, and not just there to issue prescriptions and get me out of the door

Visited July 2024

1. Reliable Practice

Rated 4 stars out of 5

by Maxwell Senior - Posted on 19 July 2024

Following surgery the Doctor requested to see me. He was very aware of my recent surgery procedure. He proceeded to discuss my current medication and decided to leave as is for the time being. A worthwhile visit and came away very pleased with the outcome.

Visited July 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

2. Review titledFriendly

Rated 5 stars out of 5

by Eric Phillips - Posted on 26 July 2024

Contacted me easily, short waiting time in waiting room reception staff excellent and medical staff excellent also

Visited July 2024

3. Review titledVery Good Practise



Rated 5 stars out of 5

by Lorraine Priestley - Posted on 02 August 2024

usually good on keeping appointment times not waiting around to be seen very good at explaining the situation regarding your health and what steps need to be taken very rarely i visit the surgery as i am normally well but my last visit was very appreciated

Visited July 2024

4. Review titledGreat service

Rated 5 stars out of 5

by Gordon - Posted on 10 July 2024

After seeing the doctor I needed an urgent blood test. This was done within 39 minutes after seeing the doctor. Referrals that the doctor had arranged with hospital also happened the following day

Visited July 2024

5. Review titledGood practice

Rated 5 stars out of 5

by Diane - Posted on 11 July 2024

Great staff Receptionist had a friendly greeting as I entered building Nurse took her time with my asthma review I felt the nurse listened to me and gave me time to think about my answers

Visited July 2024

6. Review titledFriendly and helpful -

Rated 5 stars out of 5

by Nigel Hoar - Posted on 31 July 2024

I found woodland drive medical practice to always be very helpful - they try to accommodate me by finding appointments to match my busy schedule - and often I get an appointment the same day that I call up. Recently I needed to be treated at Barnsley hospital - and the Doctor found time in between patients to call the hospital and get me attended to immediately without having to wait.

Visited July 2024

7. Review titledTelephone Script too long

Rated 5 stars out of 5

by Anonymous - Posted on 30 July 2024

I had reason to call for appointments a few times in the last week or so. Whilst I appreciate the Surgery's need to protect itself with "small print", it takes ages to wait through the almost-memorised messages to get to the reason for calling. It would be nice if there was a suitably-worded shortcut to bypass the messages. On the phone system generally, I was pleasantly surprised that the "call at eight tomorrow" requirement for appointments worked quite well, with only a 2-3 minute wait.

Visited July 2024

8. Review titledFriendly and polite staff!

Rated 5 stars out of 5

by Jenny McIntyre - Posted on 06 July 2024

Another positive experience at this doctors surgery. The lady on reception was polite and helpful and the Dr who saw my son was very kind and listened well.

Visited July 2024

9. Review titledGreat GP practice

Rated 5 stars out of 5

by Anonymous - Posted on 11 July 2024

My recent visit to see a nurse was an exellent experience As always they were very professional and experienced in the matter they were dealing with

Visited July 2024

10. Review titledQuick and simple

Rated 5 stars out of 5

by Ian - Posted on 13 July 2024

I checked in with the computer screen in reception. Very short wait. Seen on time. Very nice nurse took blood tests and helped with need for a future test.

Visited July 2024

1. Excellent practice

Rated 5 stars out of 5

by Anonymous - Posted on 27 July 2024

Phoned and got an appointment the same day. Was dealt with quickly and professionally. No complaints at all with the service of all involved.

Visited July 2024

2. Review titledVery good practice

Rated 5 stars out of 5

by Diane A - Posted on 03 July 2024

Had appt with GP who was new to me, he was very thorough, explained everything in a calm professional manner. I felt like I was listened too and given the time I needed without feeling rushed Reception staff on duty on day of my appt was pleasant, courteous and professional The practice itself was clean and tidy. It had a very calm atmosphere

Visited July 2024

3. Review titledexelent practice

Rated 5 stars out of 5

by patrick Rhodes - Posted on 21 July 2024

i was seen on time on the day of my appointment and was treated with the most appreciative treatment on the day 19/07/2024 the nurse told me everything i needed to know about my conditions

Visited July 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

4. Review titledGp Practice

Rated 4 stars out of 5

by Anonymous - Posted on 17 July 2024

My experience with the Dr who I saw for the first time was not what I was expecting I made an appointment for two medicine requirements either to change or maintain on existing dosage Only to be met with I don't have the time 1 thing resolved other had to be resolved through the receptionist Not an ideal start I bet the doctor has no idea of any of my existing conditions

Visited July 2024

5. Review titledGreat Service

Rated 5 stars out of 5

by Patricia Myers - Posted on 05 July 2024

A pharmacy flagged up a high blood pressure reading - the surgery called to get me in the same day to arrange further tests, the nurse I saw was really helpful and thorough she explained really well what to expect at the next stage

Visited July 2024

6. Review titledExcellent



Rated 5 stars out of 5

by Anonymous - Posted on 04 July 2024

Child immunisation - we were given all the information about the immunisation, side effects and who to contact if any concerns prior to administration. The nurse was very patient answering my questions and also engaged with the child to explain what she was doing. The child didn't cry and was not in distress. Very very well done!

Visited July 2024

7. Review titledExcellent service



Rated 5 stars out of 5

by Anonymous - Posted on 13 July 2024

I called in to make a GP appointment and was allocated an appointment the same day. I was dealt with quickly and on time. No complaints at all with the service I received.

Visited July 2024

8. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 06 August 2024

I found it easy to get in touch with repetition on the morning I needed my appointment. They then communicate with using messages for a change in time of my appointment. When entering the practice for my appointment staff were happy and helpful at reception and medical professionals in my appointment were very approachable and helpful.

Visited July 2024

9. Review titledGood Practice

Rated 5 stars out of 5

by Tracy - Posted on 12 July 2024

I am a new patient to this practice and I am really impressed with the service they have provided. I saw a doctor she really listened to me and helped me. The reception team are also very helpful and polite.

Visited July 2024

Report as unsuitable

10. Review titledGood practice



Rated 5 stars out of 5

by Jill Telford - Posted on 29 June 2024

Lovely nurse who checked my BP for my HRT check always pleasant and makes you feel at ease as well being 100% professional

Visited June 2024

1. Very friendly practice

Rated 5 stars out of 5

by Katie - Posted on 05 June 2024

Used a few other doctor surgeries before and never come across such friendly staff all round. All very polite and welcoming and definitely make you feel at ease when entering the practice. Came for my smear and the nurse made me feel so at ease as I was abit nervous having it been my first one. Would 100% recommend to anyone using this practice and think the staff set the standards high!

Visited June 2024

2. Review titledFriendly service

Rated 4 stars out of 5

by Zoe - Posted on 06 June 2024

The nurse was very helpful & friendly. She explained everything thoroughly and made me feel comfortable.

Visited June 2024

3. Review titledHelpful service

Rated 5 stars out of 5

by Andrew - Posted on 07 June 2024

Efficient and swift service throughout All staff have been helpful as I would expect from our NHS staff

Visited June 2024

4. Review titledGreat nurse

Rated 5 stars out of 5

by Rob Whincup - Posted on 08 June 2024

I had an appointment for some bloods taking, I arrived a little early and booked in using the self login . I was seen slightly earlier then appointment time, the nurse that took my blood was excellent and very professional .

5. Review titledGreat service

Rated 5 stars out of 5

by Ashleigh Stapley - Posted on 13 June 2024

My toddler was unwell the dr took the time to really examine him before making the decision to advise me to take him A&E, The dr was friendly, caring and tried to make me feel at ease

Visited June 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

6. Review titledRecommended

Rated 5 stars out of 5

by Anonymous - Posted on 26 June 2024

Blood test, blood pressure, pulse and pneumovax. All done in a professional manner and with good communication.

Visited June 2024

7. Review titledGood practice

Rated 5 stars out of 5

by Allan W - Posted on 26 June 2024

I felt at ease and relieved seeing the doctor. He was efficient, friendly and informative. To me this practice seems efficient and helpful.

Visited June 2024

8. Review titledGP availability



Rated 3 stars out of 5

by Anonymous - Posted on 29 June 2024

I phoned for a GP appointment but was given an Associate Practitioner instead. I find it frustrating that when you phone for an appointment you are not able to see a GP. I asked if there was a GP available and then had to explain the problem and was told the other person could deal with the issue. This may be the case but I feel that if you ask for a GP appointment that is what you should be given. You shouldn't have to prove/ pass a quality assurance test in order to be seen by a fully qualified medical professional.

Visited June 2024

9. Review titledSame Day Appointment

Rated 4 stars out of 5

by Paul O - Posted on 06 June 2024

Managed to phone in the morning & get a same day appointment. Ms D was friendly, professional & explaining matters clearly.

Visited June 2024

10. Review titledExcellent Service

Rated 5 stars out of 5

by Maureen Locke - Posted on 23 June 2024

Easy to get an appointment. Clinician was very sympathetic, understanding and thorough. Explained everything well and clearly set out the steps to be taken.

Visited June 2024

1. Physician associate

Rated 4 stars out of 5

by Adele - Posted on 25 June 2024

I made the same day appointment due to having signs of infection in my recent operation wounds. I saw a physician, which was okay. She was lovely and checked my wounds and I did indeed have an infection. She prescribed me antibiotics and said the doctor needed to sign this off and to call back later the same day to pick up from pharmacy next door. Again this was okay as only a few hours to wait. Called back at said time and pharmacy argued you can not get same day prescriptions, even for antibiotics. I called into the surgery to speak with the receptionist. She explained that the doctor had been very busy and hadn't signed off any prescription as yet and would be following day. I am not complaining about the doctor being busy, but if you have

physicians in the lighten the load, help out why can they not hand out prescriptions. She's good enough to diagnose a problem but not give treatment.

Visited June 2024

2. Review titledGreat Practice

Rated 5 stars out of 5

by Alan Burkinshaw - Posted on 12 June 2024

Very efficient, went for blood test and was seen before appointment time. Very friendly staff. Would recommend surgery.

Visited June 2024

3. Review titledGood practice

Rated 4 stars out of 5

by Rose Adam - Posted on 19 June 2024

I was well listened to and given helpful guidance and information to take away and read. I didn't feel rushed.

Visited June 2024

4. Review titledVery good practice

Rated 5 stars out of 5

by Lynn Cooper - Posted on 23 June 2024

My follow up appointment was positive and reassuring. The Physician Associate listened and I didn't feel rushed.

Visited June 2024

5. Review titledQuiet and efficient

Rated 5 stars out of 5

by Elaine white - Posted on 14 June 2024

Kind, pleasant, efficient and punctual. Good parking. Staff very adept at taking blood and very welcoming, maintaining high professional standards.

Visited June 2024

6. Review titledGreat practice

Rated 5 stars out of 5

by Darren - Posted on 26 June 2024

Had a blood pressure check and blood test. Done on time, efficiently and the nurse put me at ease all through the appointment

Visited June 2024

7. Review titledGreat Surgery

Rated 5 stars out of 5

by Brian Heathcote - Posted on 19 June 2024

Very good experience non stressful and no waiting time or delay from the appointment time given so seen promptly and in time which was good as I was visiting during work time

Visited June 2024

8. Review titledGood practice

Rated 4 stars out of 5

by Mr Peter Spiers - Posted on 25 June 2024

The nurse i saw is credit to herself and an asset to the practice She is always very professional and very approachable with a friendly approach too My experience was excellent with her

Visited June 2024

9. Review titledWell Run Practice

Rated 5 stars out of 5

by Anonymous - Posted on 14 June 2024

I had an appointment with the Nurse on Thursday who acted in a professional manner, was very polite and listened to what I had to say. I did not feel rushed and was happy with the outcome of my consultation, highly recommended.

Visited June 2024

10. Review titledEfficient practice



Rated 5 stars out of 5

by Lynn - Posted on 05 June 2024

From arriving for blood tests then to see a doctor the experience was very efficient Practice very clean staff were helpful

Visited June 2024

1. Good

Rated 4 stars out of 5

by Michelle Hancock - Posted on 15 June 2024

Generally can get an appointment and generally not waiting too long before I get to speak to someone. Staff nice especially the Nurses

Visited June 2024

2. Review titledGood practice.

Rated 4 stars out of 5

by Anonymous - Posted on 12 June 2024

My only complaint that her receptions that was duty in 11.6.2024 morning. She's is rude.. she needs to understand that people are coming to Gp's because generally in most cases they aren't well. Being stroppy because someone is 4 minutes late is not really good. That's my only complaint.

Visited June 2024

3. Review titledNice modern clean surgery

Rated 4 stars out of 5

Rated 4 stars out of 5

by Valerie Brookes - Posted on 30 June 2024

The nurse who took my bloods was very pleasant and friendly the atmosphere was good the room was clean and I was treated with respect

Visited June 2024

8. Review titledGood service



Rated 4 stars out of 5

by Debbie Senior - Posted on 19 June 2024

Spoke with Dr who expressed his concern about my problem and with in 20 mins had arranged for me to go to the hospital to receive further treatment

Visited June 2024

9. Review titledBloods

Rated 4 stars out of 5

by Craig Rooke - Posted on 27 June 2024

The nurse was exceptional, I prefer to see this particular nurse when I'm giving bloods. Chatty but very professional.

Visited June 2024

10. Review titledAmazing practise

Rated 5 stars out of 5

by Anonymous - Posted on 18 June 2024

Check in was very easy and appointment wasn't delayed by much. Health care assistant was helpful and kind during the appointment.

Visited June 2024

1. Brilliant practice



by The honest lady - Posted on 14 June 2024

I visited Woodland Drive Surgery recently and I find the staff to be efficient, friendly and thorough. Most important is that they listen to what the patient has to say, they're also empathetic. I got into my appointment on time. I feel like this surgery has improved in all aspects over the last 6 months.

Visited lune 2024

4. Review titledWoodland Drive



Rated 3 stars out of 5

by M Price - Posted on 08 June 2024

I went for a sample of blood to be taken to check my kidneys as I have just been put on Ramipril I was concerned because the nurse said I should have had a blood test 2 weeks after I started on the medication not 4 weeks

Visited June 2024

5. Review titledAppointment

Rated 4 stars out of 5

by Anonymous - Posted on 04 June 2024

Dr was very informative and explained it very well what to expect and why and what the next stages would be

Visited June 2024

6. Review titled Efficient

Rated 4 stars out of 5

by Zoe Richardson - Posted on 11 June 2024

Had a nurse appointment yesterday and found in my opinion, this was quick, efficient and adequate level of care provided. I left understanding what to expect next.

Visited June 2024

7. Review titledBlood test

Rated 5 stars out of 5

by Jess - Posted on 14 June 2024

Having had appointments at this surgery with a nasty doctor in the past that have left me with medical anxiety and lasting distress, it was a relief to speak to somebody that was so kind and compassionate. I feel I actually got what I wanted from my appointment, was listened to and got really good advice. The outcome of the appointment was dictated by my wishes upon interpreting the medical advice I received, I didn't feel pressured or ignored like I have in the past. It was my first appointment with the doctor that I saw, and I'd definitely be more likely to book an appointment at the surgery now because of the positive experience I had in my appointment with her.

Visited June 2024

6. Review titledQuick appointment

Rated 5 stars out of 5

by Darren - Posted on 05 June 2024

I put a note on my repeat prescription request and was asked to come into the practice to discuss. The appointment was made for 3pm the same afternoon

Visited June 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

7. Review titledNothing to complain about

Rated 5 stars out of 5

by Anonymous - Posted on 29 June 2024

Rang in the Monday for an appointment, was booked in the same day. I was in with the practitioner within 10 min of my appointment time

Visited June 2024

8. Review titledGreat practice



Rated 5 stars out of 5

Rated 5 stars out of 5

by Anonymous - Posted on 23 June 2024

Within 24hrs of appointment my first lot of tests had been taken and the surgery was ringing with the results. Within 10 days first hospital visit. Very good communication kept all throughout the 10 days. Very impressed and thankful.

Visited June 2024

2. Review titledExcellent GP service

Rated 5 stars out of 5

by Jamie Taylor - Posted on 18 June 2024

Staff are polite and helpful, I was seen promptly and on-time. My appointment was not rushed and the Doctor i saw listenend to my issues attentively.

Visited June 2024

3. Review titledFantastic doctor

Rated 5 stars out of 5

by Julie Hollingworth - Posted on 06 June 2024

Saw the female doctor. Definitely would recommend her. She was polite and knowledgeable and took her time with you, explaining everything with no rushing.

Visited June 2024

4. Review titledGreat practice

Rated 5 stars out of 5

by Rita - Posted on 25 June 2024

I phoned during the morning and got an appointment with the doctor that afternoon. Lovely man, listened to my problems & gave me good advice

Visited June 2024

5. Review titledProactive appointment, kind doctor

GP very informative and friendly. Very pleasant experience, came out of the consultation smiling and confident about our discussion.

Visited May 2024

3. Review titledGreat practice

Rated 5 stars out of 5

by Anonymous - Posted on 08 May 2024

The lady I saw was so kind and caring, she took her time to listen and is getting me on the right track

Visited May 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

4. Review titledDelighted to be moved to the loveliest GP

Rated 5 stars out of 5

by Fahye McConigly - Posted on 23 May 2024

I wanted to see the part time lady Dr but she didn't have any appointments however she became available on the day of my appointment so I was delighted to be moved to her - she is warm, caring and understanding as well as good fun - perfect combination for a GP

Visited May 2024

5. Review titledGood appointment

Rated 4 stars out of 5

by Claire Secker - Posted on 09 May 2024

I was able to get a same day appointment. Saw the PA who took time to listen to me properly and gave reassurance

Visited May 2024

6. Review titledGreat practice

by John gough - Posted on 13 June 2024

I was very happy with my appointment, the doctor listened to what I had to say, made me feel comfortable and answered all my questions and worries professionally.

Visited June 2024

9. Review titledLovely practice

Rated 5 stars out of 5

by MRS S ROOKE - Posted on 11 May 2024

I rang 111 out of hours, and they got me a call back, as soon as the practice opened I was contacted and got an appointment same day.

Visited May 2024

10. Review titledGood service

Rated 4 stars out of 5

by Sue Orwin - Posted on 16 May 2024

Saw a new doctor for second time as a review of last visit issue. Extremely impressed by attentiveness, compassion and advice and also friendly demeanour ©

Visited May 2024

1. Drs

Rated 4 stars out of 5

by Graham birch - Posted on 14 May 2024

Took a lot of details now waiting for results hoping that I get a quick response and my problem dealt with a sap

Visited May 2024

2. Review titledVery pleasant experience

Rated 5 stars out of 5

by Kate M - Posted on 02 May 2024

Woodland Drive Medical Centre has not yet replied.

10. Review titledVery good practice

Rated 5 stars out of 5

by Anonymous - Posted on 02 May 2024

Always welcoming at reception. Generally seen at the given appointment time, certainly within 5 minutes of that time. Treatment received is undertaken professionally and quickly with any relevant information being presented clearly.

Visited May 2024

1. Great Practice

Rated 5 stars out of 5

by Lynn - Posted on 11 May 2024

The Dr I saw was lovely and explained everything to me in a clear way. I changed Practices 6 months ago after nearly 70 years with my previous one. Best thing I have done in a long time.

Visited May 2024

2. Review titledGood practice

Rated 5 stars out of 5

by Anonymous - Posted on 06 December 2024

Appointment on time. All staff friendly and professional.

Visited May 2024

3. Review titledExcellent service

Rated 5 stars out of 5

by David - Posted on 18 May 2024

Total efficiency from check in through to clinician. Appointments are within a short waiting time. Staff are courteous and confidential. I was seen with the minimum of fuss and pleased with the consultation.

Rated 5 stars out of 5

by Anonymous - Posted on 08 May 2024

Just visited the nurse for a blood test hardly felt it. Appointment on time no problems. Staff all friendly and plenty of parking

Visited May 2024

7. Review titledAn excellent and friendly practice

Rated 5 stars out of 5

by Anonymous - Posted on 08 May 2024

I received treatment at the practice and the warmth of the greeting from the receptionist and the doctor explaining everything as he went along and the reason for the hospital appointment was very helpful at putting me at ease.

Visited May 2024

8. Review titledAssociate practitioner was fantastic

Rated 5 stars out of 5

by Andrew West - Posted on 17 May 2024

Associate practitioner was very professional, understanding and helpful. She was reassuring, informative and answered all my questions

Visited May 2024

9. Review titledThe practice is good but the male recepionist isn't

Rated 4 stars out of 5

by Anonymous - Posted on 03 June 2024

On arriving at the surgry was met at reception by a very surly and grumpy male receptionist, this was not a very good impression of the practice, i don't see a doctor very often as i don't like to, but this just puts you off even more, it makes you feel like you are wasting the Dr's time.

Visited May 2024

Report as unsuitable

by Henry cole - Posted on 11 May 2024

Booked a blood test and it was painless and efficient and the person I saw is always friendly and helpful and I would recommend her anytime.

Visited May 2024

8. Review titledDisappointed with staff.



Rated 1 star out of 5

by Mr Shaun Patrick - Posted on 09 May 2024

I had an appointment with the nurse for a blood test . I left work early to get to my appointment but unfortunately there had been an accident on the motorway meaning I was 5 minutes late for my appointment. My appointment was at 15:50 hrs and I arrived at the practice and booked in at 15:55 hrs. I was informed by reception that as I was late I could not have my bloods taken and the next appointment was in 3 weeks. I explained that there had been a crash on the motorway but the receptionist would not listen, he was not interested and was totally inflexible. I explained that I had lost wages coming for my appointment and that having another appointment would mean further losses but again he was not interested. I find the way I was treated to be totally unacceptable. I was 5 minutes late surely I could have been seen? I would appreciate a reply to the issue I have raised .

Visited May 2024

9. Review titledGreat practice

Rated 5 stars out of 5

by Carol Knowles - Posted on 22 May 2024

Had an appointment with nurse. very friendly and professional, great at her job, very reassuring and putting patients at ease, would recommend her to anyone, thankyou

Visited May 2024

10. Review titledGood practice

Rated 5 stars out of 5

by ISHFAQ KHAN - Posted on 31 May 2024

Was listened and heard and appropriately managed and investigated and offered good care. Was informed about the results promptly and reassured.

4. Review titledGreat practice

Rated 5 stars out of 5

by Mary Burkinshaw - Posted on 05 June 2024

My appointment was with the phlebotomist at 9am. I was called in at 9am promptly. Even though I have always had difficulty giving blood it was a good experience and the phlebotomist was pleasant and efficient and managed to take the blood needed on the 2nd attempt.

Visited May 2024

5. Review titledExcellent service

Rated 5 stars out of 5

by Anonymous - Posted on 31 May 2024

Appointment on time for both the blood test and swing the doctor. Easy to make appointments and present reception

Visited May 2024

6. Review titledExcellent practice

Rated 5 stars out of 5

by Mary Burkinshaw - Posted on 18 May 2024

A good experience from reception to doctor. The doctor was attentive and listened to my explanation of symptoms and was thorough with his examination. He was pleasant throughout.

Visited May 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

7. Review titledEfficient service

Rated 4 stars out of 5

Very happy with yesterday's appointment. Had a thorough conversation with my doctor about my emotional welfare. Follow on appointment booked as requested. Also getting in touch with said counselling services.

Visited May 2024

5. Review titledCompetent practitioner

Rated 5 stars out of 5

by Pauline - Posted on 17 May 2024

Today I saw a female GP associate. First time (to my knowledge). Great service and competent practitioner. Don't be put off if you can't get to see a GP. They are well trained in my opinion from my consultation.

Visited May 2024

6. Review titledGood practice

Rated 4 stars out of 5

by Sue Orwin - Posted on 15 May 2024

The clinician was kind, professional, and compassionate. The appointment was on time. The surgery and toilets are always very clean. It is reasonably easy to get an appointment, more difficult if you work at 8am though.

Visited May 2024

7. Review titledPositive response

Rated 5 stars out of 5

by Anonymous - Posted on 21 May 2024

The surgery is very clean and the receptionist are helpful and polite I have a positive attitude to the doctor who was very helpful listened to my problems I have just joined this practice and have had a positive experience

Visited May 2024

8. Review titledLocal and accessible practice



1. Great Practice



Rated 5 stars out of 5

by Anonymous - Posted on 03 May 2024

The early appointments are great it means I do not have to take time out of my working day to attend. The doctor was friendly and very helpful.

Visited May 2024

2. Review titledFabulous practice

Rated 5 stars out of 5

by Lesley Barron - Posted on 30 May 2024

I saw the nurse about my hrt review, always considerate and patient. She acknowledged some concerns and have me excellent advice.

Visited May 2024

Report as unsuitable

Woodland Drive Medical Centre has not yet replied.

3. Review titledGreat practice

Rated 5 stars out of 5

by Mrs lisa howardroscoe - Posted on 14 May 2024

The practice nurse was very knowledgeable and helped me with menopause information and treatment, my appointment was on time with no waiting

Visited May 2024

4. Review titledExcellent practice

Rated 5 stars out of 5

by Lynn Cooper - Posted on 10 May 2024

2. Review titledExcellent service

Rated 5 stars out of 5

by Anonymous - Posted on 29 April 2024

All necessary investigations speedily arranged, results reviewed, appointment for discussion suggested and advice provided.

Visited April 2024

3. Review titledBlood Test

Rated 5 stars out of 5

by Stanley Gibbons - Posted on 27 April 2024

Yesterdays blood test went very smoothly. Most excellent, 5 stars, both the nurse and receptionist was lovely to me.

Visited April 2024

4. Review titledEfficient

Rated 5 stars out of 5

by Anonymous - Posted on 23 April 2024

Joined this Practice in Dec 2023 and have been very impressed with it. I had an appointment yesterday which went ahead like clockwork. I didn't have to wait long and the clinician I saw was professional But friendly.

Visited April 2024

5.

6. Review titled Great practice

Rated 5 stars out of 5

by Alex Mulholland Dawson - Posted on 11 April 2024

The clinic is very cean, they are quick with appointments times and staff are very informative and offer guidance. I have always felt comfortable with the staff. I had my bloods taken for the first time and was put at ease

Rated 4 stars out of 5

by Anonymous - Posted on 10 May 2024

Reminded of a need for a medicines review, with [prior blood test, both appointments made over the 'phone and in a reasonable timescale. Attended for blood test. Friendly and efficient service.

Visited May 2024

9. Review titledGood practice

Rated 5 stars out of 5

by Sue Orwin - Posted on 02 May 2024

Yesterday I saw a gp at the surgery for the first time. She was excellent. Professional, friendly, reassuring. Very good experience.

Visited May 2024

10. Review titledA welcoming practice

Rated 5 stars out of 5

by John Hatfield - Posted on 31 May 2024

On arrival I was greeted by the receptionist and booked in for my appointment. Then ii saw the GP who explains the problem I have with my knee and says it needs replacing and he is referring me as a matter of urgency

Visited May 2024

1. Good practice

Rated 5 stars out of 5

by C Yoxall - Posted on 26 April 2024

I called into the practice in the morning to see if I could make an appointment and was pleased that I could see a doctor that afternoon as there had been a cancellation.

Visited April 2024

10. Review titledGreat

Rated 5 stars out of 5

by Chloe Ledger - Posted on 25 April 2024

Very friendly reception staff on arrival. Doctor was nice and listened to what I had to say and got my baby sent to the hospital where he could he sorted properly.

Visited April 2024

11. Review titledToo fast

$\star\star$

Rated 2 stars out of 5

by Joel senior - Posted on 25 April 2024

I didn't feel like my concern was taken seriously and I felt they wanted to make my visit as fast as possible

Visited April 2024

1. Excellent service

Rated 5 stars out of 5

by Ian - Posted on 23 April 2024

Same day appointment with the nurse for an injection. Easy book in system. Spotlessly clean and effcient.

Visited April 2024

2. Review titledGood Practice

Rated 5 stars out of 5

by Green - Posted on 04 May 2024

The last visit I had where I had an appt with the doctor was good. The doctor was understanding and explained everything in way that it was easy to understand, i felt he listened to my concerns

Visited April 2024

Visited April 2024

Report as unsuitable

Review titledWoodland Drive Medical Centre

Replied on 11 April 2024

Dear Patient, Thank you for your wonderful feedback. It is very much appreciated from everyone at Woodland Drive Medical Centre. This positive feedback will be passed back to all staff members. Kind Regards Assistant Practice Manager

7. Review titledGreat practice and great staff

Rated 5 stars out of 5

by Anonymous - Posted on 26 April 2024

Seen very quickly. The doctor was great and really patient with my daughter. He spoke to her in a calm and gental manner and used words which she understood and didnt over complecate things when he explained them to her.

Visited April 2024

8. Review titledGreat practice

Rated 5 stars out of 5

by John Gavin Moore - Posted on 24 April 2024

The receptionist seemed very efficient and pleasant, and the HCA is saw was also very pleasant and efficient and dealt with me on time and took my blood sample quickly and with no discomfort.

Visited April 2024

9. Review titledCaring doctor

Rated 4 stars out of 5

by Erica Beaumont - Posted on 26 April 2024

My doctor was caring and explained everything in detail. I felt as though I was actually heard. They had time to make sure I got the correct treatment and referral.

Visited April 2024

3. Review titledMedical



Rated 5 stars out of 5

by Lisa - Posted on 30 April 2024

I was given a full medical and nothing left out. Everything was checked as it should be and the service was excellent from start to finish

Visited April 2024

4. Review titledBrilliant Service

Rated 5 stars out of 5

by Karen Jones - Posted on 01 May 2024

Appointment made without delay. Found staff to be extremely efficient and respectful.

Visited April 2024

5. Review titledGood practice

Rated 4 stars out of 5

by Edward Cooper - Posted on 23 April 2024

The doctor I delt with was considered and calm in his approach to my problem. He was experienced and knowledgeable

Visited March 2024

6. Review titledAppointments available without long waits

Rated 4 stars out of 5

by Anonymous - Posted on 25 June 2024

I needed an examination but was unable to get on the couch due to arthritis. The doctor did their best with me in a chair and made a follow up appointment in a room with a lower couch. This thankfully was subsequently not needed.

Visited January 2024

7. Review titledCould be more friendly



Rated 2 stars out of 5

by Anonymous - Posted on 03 September 2024

I was nervous about my first smear test and arrived 5 minutes late, which was my fault. However, the receptionist was quite rude and unwelcoming. They didn't acknowledge me when I arrived, and I had to ask for help with signing in. I understand customer service can be challenging, but a little friendliness goes a long way. I have notice this same pattern of behaviour multiple times when I have been to this GP.

Visited September 2023